

Māori Health workstream

Eldon Paea Manager Māori Health – Health Partnerships

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Agenda



Why? Māori Health

- How?
 - Kaupapa Māori Solutions
 - Raranga / Cultural Safety
 - Rongoā Māori



Why?



He Kaupare. He Manaaki.

prevention.care.recovery.

He Whakaora.

ALL

ACC data



more likely to sustain a serious injury



less likely to make a claim



to lodge a sensitive claim

Our research

Access barriers



Cost of consultations / prescriptions



Cost of travel to access care



Missing work for appointments



Caring for whānau



Access from rural locations



Low trust and fatigue



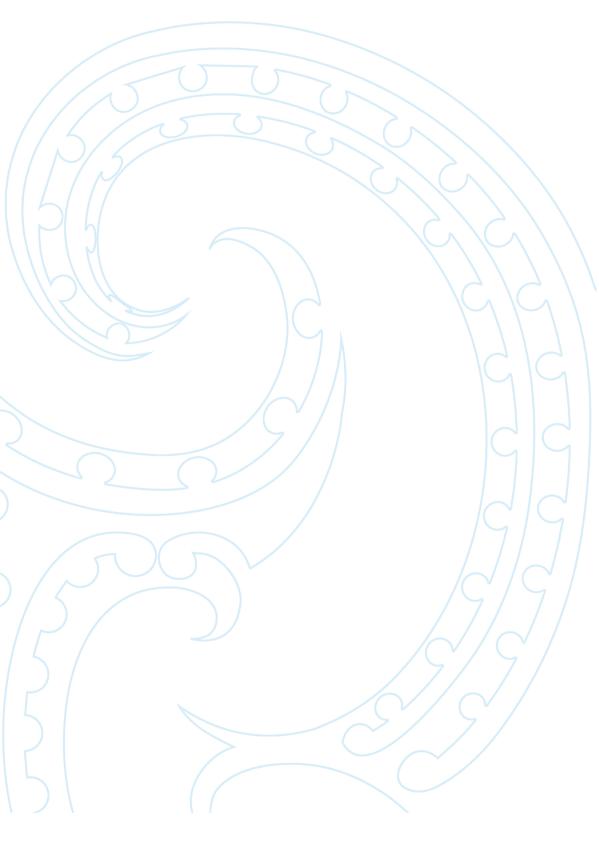
Whakamā asking for help



Lack of information







Whāia Te Tika

ACC Māori Strategy

Honouring Te Tiriti

- Deliver equity and options
- Improve access, experiences and outcomes for Māori
- Deliver culturally safe care to Māori and to all





What we heard



Qualifications of providers Data sovereignty Nothing has happened Need contracts and lead provider roles Racism Treaty partnership / sovereignty Talk but no action and no change Frustration, grief and trauma Kaupapa Māori absent Māori advocacy Rongoā Māori

Need the right person to look after me Lack of human connection

Inconsistent service delivery

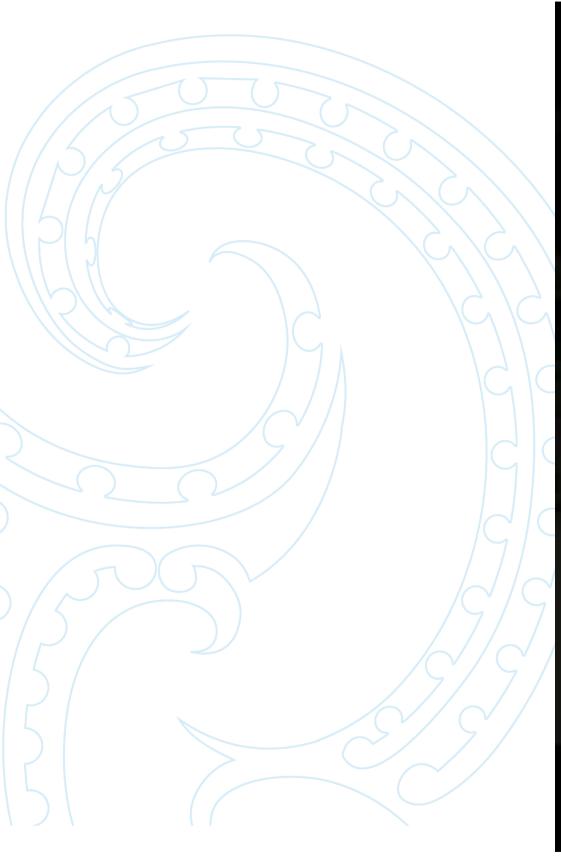




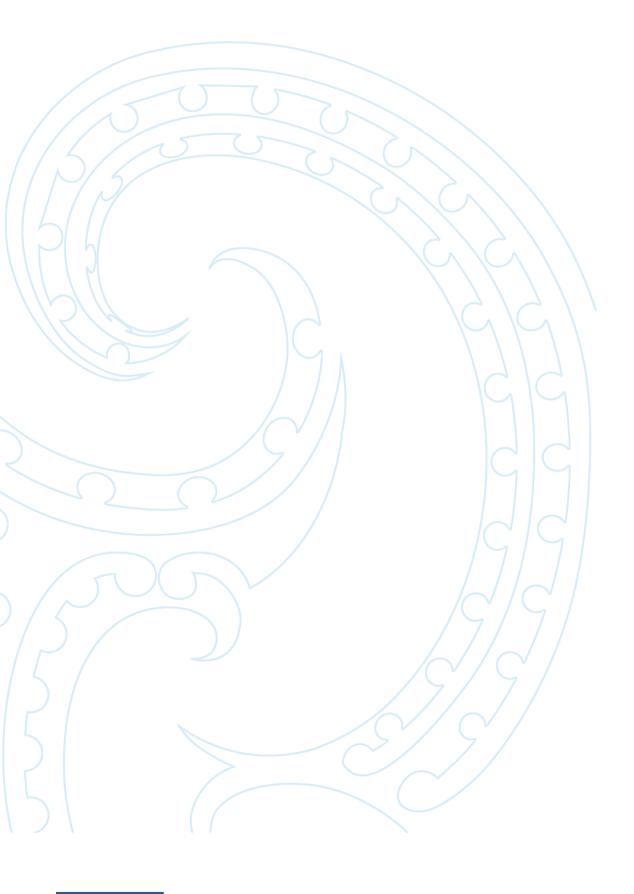
Kaupapa Māori solutions

A pathway of choice for whānau

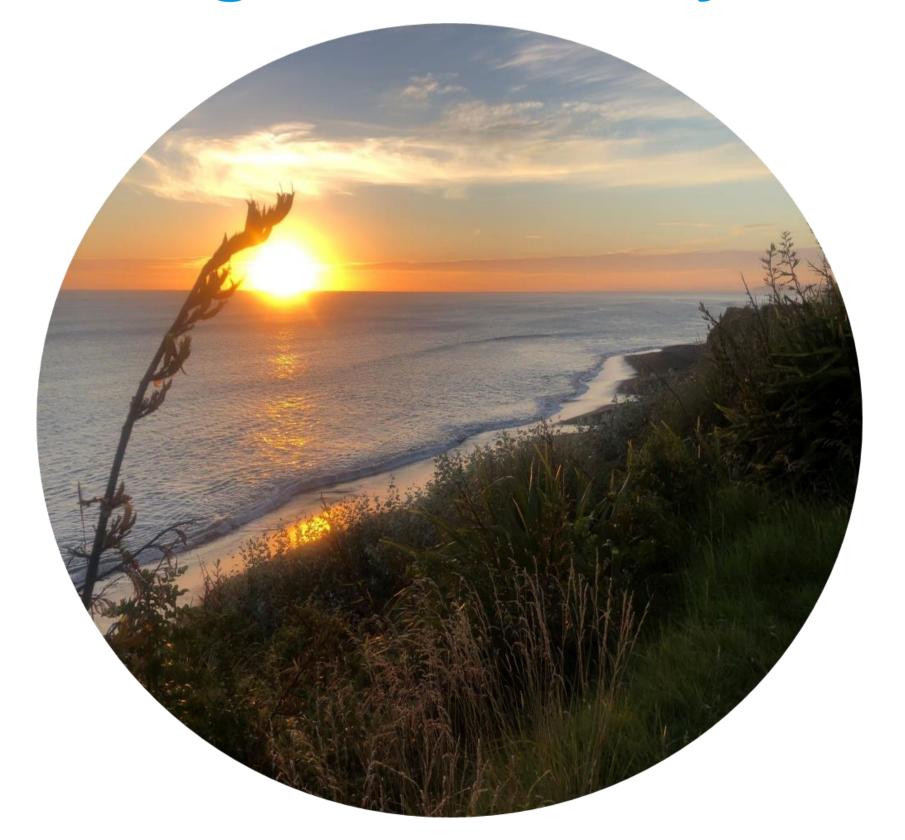
Kaupapa Māori health services







Dawning of a new day

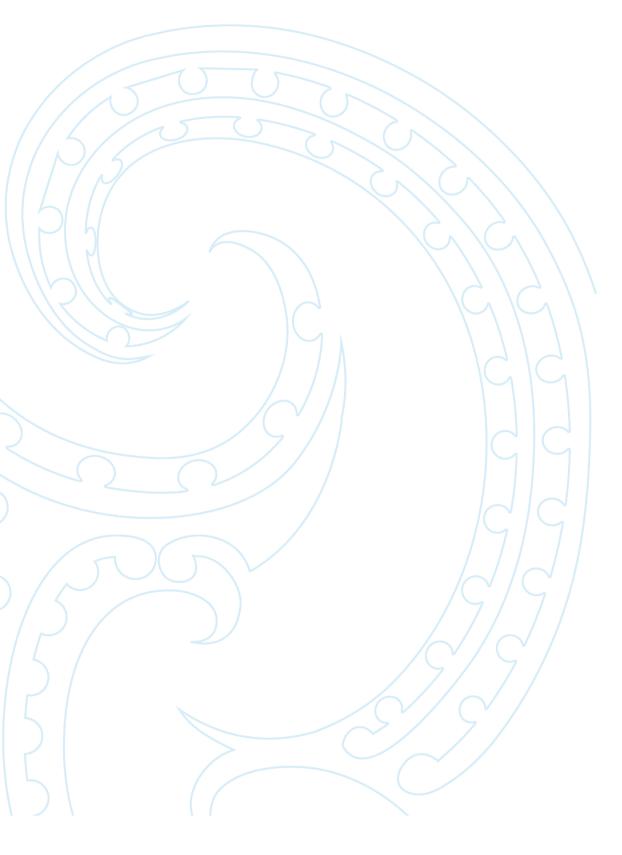






Raranga - Cultural safety

Improving the care experience for whānau



Raranga: Cultural safety



Creating an ACC Cultural Safety Policy and Guidance



Engaging with the sector



Testing our approach

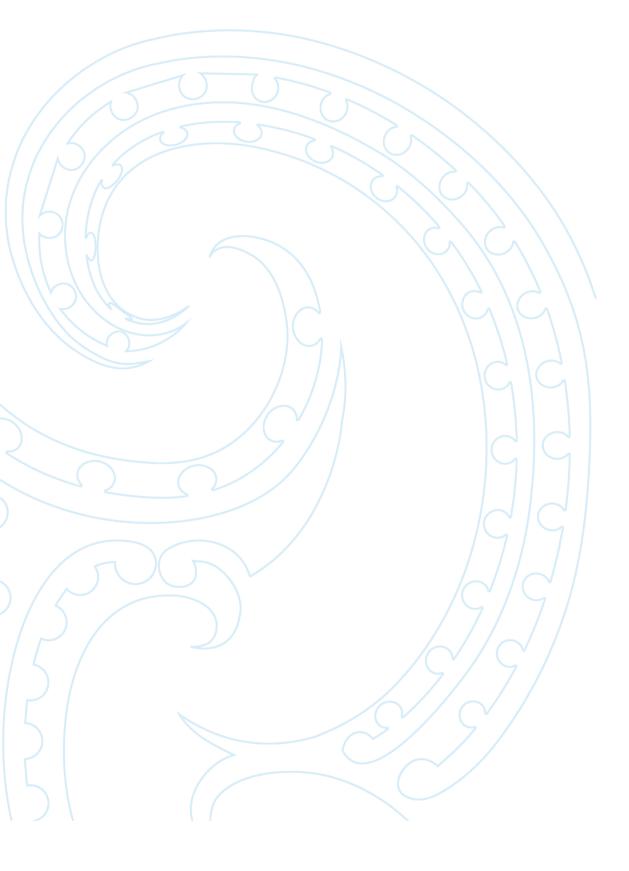


Continuing to evolve



Rongoa Maori

Supporting access to traditional Māori healing



Our past, present and future





Ngā mihi

